



Hartwick Heating and Air Conditioning

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hartwickac.com

Maximize Equipment Life | Maintain Standard Efficiency | Help Prevent Breakdowns

***Premier Customer
Maintenance Agreement***

By enrolling in our Premier Customer Maintenance Agreement you will receive preferred discounts on most repairs, regular maintenance to help prevent breakdowns, ensure proper performance and standard efficiency.

Membership Benefits

- | | |
|------------------------------------------------------|----------------------------------------------------------------|
| 2 Maintenances per year | 1 Year warranty on parts |
| Filter replacement (Poly 1 inch) | Reduced risk of costly repairs |
| Enrollment in our Preferred Pricing | Assist in maintaining proper operation and standard efficiency |
| Preferred discount on most repairs | |
| Maintenance Agreement is transferrable in local area | |

In our Premier Customer Maintenance Agreement, our technicians will complete a 21-point comprehensive checklist for your system.

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|---------------------------------------------------------|------------------------------------------------|
| 1. Clean out condenser coil as needed | 11. Wipe down air handler cabinet |
| 2. Clean out minor debris in and around condensing unit | 12. Check electrical connections for tightness |
| 3. Inspect electrical connections | 13. Check all capacitors |
| 4. Inspect safety controls | 14. Clean or replace 1 inch poly filters |
| 5. Inspect the contactor condition | 15. Check voltage and amps on all motors |
| 6. Inspect blower wheel | 16. Check thermostat functions |
| 7. Inspect evaporator coil(where accessible) | 17. Check refrigerant pressures |
| 8. Clear out condensate drain line | 18. Test defrost cycle (in heating season) |
| 9. Treat drain pan with detergent | 19. Test heat strips (in heating season) |
| 10. Sanitize/deodorize air handler cabinet | 20. Monitor heating cycle (in heating season) |
| | 21. Monitor cooling cycle (in cooling season) |

* Please note, the cleaning that is included in the maintenance applies to a regularly maintained system.
If extensive cleaning is needed, additional charges will apply.

\$199.00 for one system
\$179.00 for each additional system



Technicians name: _____
Date: _____