



**Hartwick Heating and Air Conditioning**

**904-823-1066**

**Email: [services@hartwickac.com](mailto:services@hartwickac.com)**

***hartwickac.com***

Maximize Equipment Life | Maintain Standard Efficiency | Help Prevent Breakdowns

***Premier Customer  
Maintenance Agreement***

By enrolling in our Premier Customer Maintenance Agreement you will receive preferred discounts on most repairs, regular maintenance to help prevent breakdowns, ensure proper performance and standard efficiency.

**Membership Benefits:**

- |  |  |
|--|--|
| 2 Maintenances per year                              | 1 Year warranty on parts                                       |
| Enrollment in our Preferred Pricing                  | Reduced risk of costly repairs                                 |
| Preferred discount on most repairs                   | Assist in maintaining proper operation and standard efficiency |
| Maintenance Agreement is transferrable in local area |  |

In our Premier Customer Maintenance Agreement, our technicians will complete a 20-point comprehensive checklist for your pool heater.

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|---|--|
| 1. Clean out evaporator coil as needed              | 10. Check electrical connections for tightness |
| 2. Clean out minor debris in and around pool heater | 11. Check all capacitors                       |
| 3. Inspect electrical connections                   | 12. Check for appropriate water flow           |
| 4. Inspect safety controls                          | 14. Check voltage and amps on all motors       |
| 5. Inspect the contactor condition                  | 15. Check Pool Heater Logic functions          |
| 6. Inspect evaporator fan blade                     | 16. Check refrigerant pressures                |
| 7. Inspect evaporator coil(where accessible)        | 17. Test defrost cycle                         |
| 8. Clear out condensate drain pan (BASE)            | 18. Monitor heating cycle                      |
| 9. Wipe down exterior of unit                       | 19. Monitor cooling cycle (If applicable)      |
|   | 20. Add Corrosion Protection (If applicable)   |

\* Please note, the cleaning that is included in the maintenance applies to a regularly maintained pool heater.  
***If extensive cleaning is needed, additional charges will apply.***



Technicians name: \_\_\_\_\_

Date: \_\_\_\_\_